Testing Script: SalaryData.com

**SalaryData.com testing script draft – 11/26/2022**

Thank you for taking the time to take part in this user testing.

My name is James Heikkinen, and I will be hosting the usability testing session. As we go through this, I will be guiding you through the process of testing each scenario of the new web application. Your feedback will be very valuable and feel free to state how you feel about the application. The test is identifying the usability of the system and has nothing to do with testing the user. All successes and failures of the system will be documented.

**Intro questions**

What is your age?

Have you heard of SalaryData.com?

Have you used SalaryData.com?

What device would/do you use for accessing SalaryData.com?

What browser would/do you use for SalaryData.com?

What are your expectations of the web application?

Is there anything we can do to improve the functionality of the application? (Exit question)

First step, go to your browser and access SalaryData.com

**TASK 1: User Registration and Login**

As we go through the steps, please think out loud as to what you are experiencing. Convey what is or isn’t working.

First thing that needs to be done is registering as a new user and logging in. You will be starting from the login screen.

<Wait until the user completes the task>

How do you feel about the login in process? [angry, neutral, happy, frustrated, or something else entirely?]

<If task was not able to be completed, help user and document issues>

**TASK 2: Add User Profile Data**

From the homepage, go to the user profile and add qualifications and experience.

<Wait until user states they are done>

How do you feel about the process of inputting user qualifications and experience? [angry, neutral, happy, frustrated, or something else entirely?]

<If user is stuck, guide them through the process and document discrepancy>

**TASK 3: Research Salary Data**

This time, you want to search for salary information on a specific job. Starting from the homepage, can you go to the web form and search for salary information in your area?

<Wait until user states they are done>

How do you feel about the process of typing in the salary data form and searching for the information? [angry, neutral, happy, frustrated, or something else entirely?]

<If user is stuck, guide them through the process and document discrepancy>

**TASK 4: Estimate Salary**

Head back to the home page and input your information into the salary estimation web part and calculate your market worth.

<Wait until user states they are done>

How do you feel about the process of typing in the salary estimation form and searching for the information? [angry, neutral, happy, frustrated, or something else entirely?]

<If user is stuck, guide them through the process and document discrepancy>

**TASK 5: Resume Creator**

Go to the resume creator, then create a resume and save the document.

<Wait until user states they are done>

How do you feel about the process of creating a resume? [angry, neutral, happy, frustrated, or something else entirely?]

<If user is stuck, guide them through the process and document discrepancy>

**TASK 6: Job Posting search**

From the homepage, go to the job posting search page. Then input criteria for the job posting you want to search.

<Wait until user states they are done>

How do you feel about the process of searching for a job posting? [angry, neutral, happy, frustrated, or something else entirely?]

<If user is stuck, guide them through the process and document discrepancy>